

LCL Quality Statement

Liverpool Clinical Laboratories is the largest pathology service provider in Cheshire and Merseyside, formed in 2013 from the amalgamation of the pathology clinical services and laboratories of the Aintree University Hospital NHS Foundation Trust and the Royal Liverpool and Broadgreen University Hospitals NHS Trust. As of October 2019, Aintree and The Royal have merged to become Liverpool University Hospitals NHS Foundation Trust.

LCL primarily work on the diagnosis of disease and evaluate the effectiveness of treatments and undertake research into the causes and cures of disease, processing over 5 million samples, generating approx. 15 million tests results each year.

LCL provides specialist clinical laboratory services, regionally and nationally, meeting the needs of acute, primary and specialist healthcare providers. The clinical laboratories cover the main disciplines of:

- Blood Sciences: Biochemistry, Blood and Marrow Transplantation, Haematology, and Transfusion Science.
- Cellular Pathology: Histopathology, Cytology, Immunocytochemistry, Molecular Pathology, National Specialist Ophthalmic Pathology Service Mortuary and Bereavement Services.
- Infection and Immunity: Medical Microbiology, Virology, Immunology and Histocompatibility and Immunogenetics.
- Haemato-Oncology Diagnostic Service (HODS)
- Other services including: Phlebotomy and Point of Care Testing.

[LCL put's quality at the core of our services.](#)

We use ISO 15189 as a framework to document and improve our practices in order to meet the needs and expectations of our customers, stakeholders and interested parties. To achieve this, LCL will:

- Operate a quality management system to integrate the organisation, procedures, processes and resources.
- Set and review quality objectives and plans in order to implement this quality policy that are aligned to the business planning and strategy of LCL.
- Strive to achieve continual quality improvement to support safe and effective patient care.
- Communicate regularly with service users to ensure that the analytical tests and their interpretation are fit for purpose.
- Review the quality management system to ensure its continuing suitability and effectiveness.
- Commit to the health, safety and welfare of its entire staff and visitors.
- Commit to compliance with all relevant environmental legislation.
- Uphold professional values and be committed to maintaining good professional practice and conduct.
- Complies with current legislation to maintain patient confidentiality at all times.
- Ensure that there is an environment where everyone feels valued and is able to perform to their best potential.

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- Collaborate by bringing together complementary skills and experiences that share a vision for success.

[Regulatory bodies and legislation](#)

LCL will comply with all relevant regulatory bodies and legislation covering its activities including the United Kingdom Accreditation Service (UKAS), Blood Safety and Quality Regulations (BSQR), Medicines and Healthcare products Regulatory Agency (MHRA), European Federation for Immunogenetics (EFI), Human Tissue Authority (HTA) and Joint Accreditation Committee-ISCT & EBMT (JACIE).

A list of all our laboratories ISO15189:2012 independently verified registration numbers can be viewed at: UKAS <https://www.ukas.com/accredited-organisations/>

- Blood Sciences (Royal Site): 9785
- Blood Sciences (Aintree Site): 9775
- Cellular Pathology: 7924
- Clinical Immunology: 9747
- Histocompatibility and Immunogenetics: 9779
- Microbiology: 9756
- Virology: 9755

The full range of services offered is identified in the laboratory handbooks which can be accessed using the link below:
<http://pathlabs.rlbuht.nhs.uk/>

LCL commits to maintain users informed of any changes to our regulatory licences and/or accreditation status

[Where to find LCL](#)

LCL head office is based at the Royal Liverpool Hospital site at the address below:

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Email: lcl.communications@liverpoolcl.nhs.uk

LCL Website: www.liverpoolcl.nhs.uk

Laboratory Handbook: <http://pathlabs.rlbuht.nhs.uk/>